



MFA – Duo Mobile Guide

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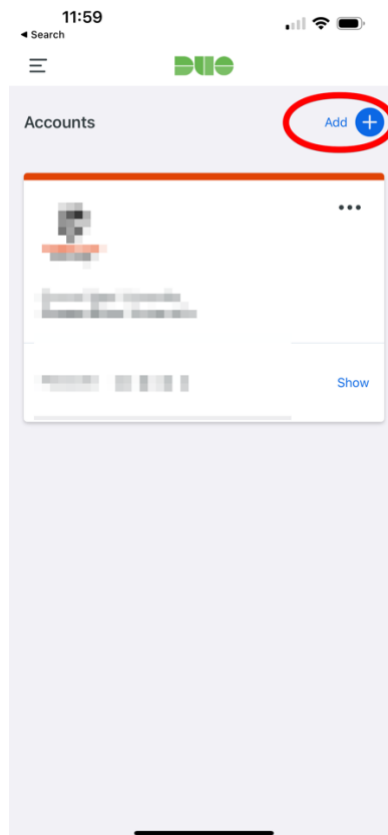
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Introduction

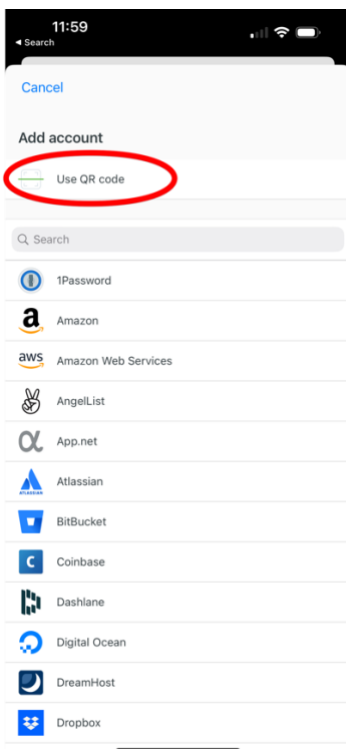
Duo Mobile is a mobile app that can be used as a second factor for multi-factor authentication (MFA) to access DealerBuilt. We have created a short guide on how to use it when enrolling in MFA but please consult [Duo Mobile's support pages](#) if you need additional detail or if something in this guide does not appear to be up-to-date.

Steps

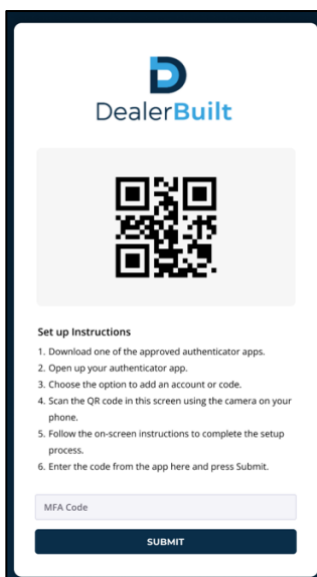
1. If you are on an Android phone, [download the Duo Mobile Authenticator app from Google Play](#). If you are on an iPhone, [use the Apple App Store](#) to download the Duo Mobile app.
2. Open the app and you will see this screen, click the plus sign in the upper right to add an account:



3. Choose the option for "Use QR code":



4. Login to DealerBuilt and you will see the QR code you need to scan after entering your username, password, and Dealer ID.



Use the phone on your camera, like you are taking a picture of the barcode on the screen in DealerBuilt, within the Duo Mobile app:



(The screenshot just shows the screen you will see in the Duo Mobile app, make sure you point it at the QR code on your computer screen!!)

5. Follow the on-screen instructions to complete the process and enter the code you receive in the MFA code box and hit Submit:

